

Leader's Toolbox: Best Practices and Common Pitfalls

All building fires eventually go out. But the fires in our departments can burn for years, causing unbelievable damage. The Leader's Toolbox is lively and fast-paced, using interactive facilitated discussions to address the challenges you face as leaders of people in emergency services.

This program explores traits of human behavior that will help you understand why people do, and don't do, what you want them to. We'll examine your own personal leadership style and behaviors in a non-threatening way intertwined with humor, helping you understand how your behaviors and beliefs toward others influence their attitudes and performance.

The program shares secrets of why some people can make leadership look so easy and effortless while others struggle with it daily. Come prepared to discuss some of your most difficult leadership challenges and you'll leave with leadership tools that work!

This program was developed and is presented by:
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